**Sensory map**

We want you to feel comfortable when you come to see us for an appointment. We know that speaking with someone new can be worrying but we will do everything we can to make it as relaxed and accessible as possible. There are some things we can control and change, if you would like any of these please just let your advisor know.

**Things we can control:**

· Sound: we can ensure that any devices that could make a sound such as phones or the computer are on mute, without vibration.

· Music: if you would like, we can play some quiet background music in the advice room whilst you are in your appointment, so the room isn’t silent.

· Hearing Loop: we have access to a portable hearing loop which can be used during the appointment.

· Furniture can be moved: in the advice room we have one large cupboard, a large desk with a computer in the corner, an office chair for the desk, and a coffee table with 3 chairs around it. Each chair has a cushion on it. We can remove or rearrange the coffee table and chairs if needed.

· Smells: we do have a reed diffuser in the advice room however we can remove this before the appointment and air the room if you are sensitive to smells.

· Guide Dogs: guide dogs are allowed in the Students’ Union and the advice room.

· Parents and Friends: students can bring a family member or friend with them to the appointment.

*If you would like more information or have suggestions on how we can improve our accessibility, please feel free to email us at suadvice@worc.ac.uk. We’d love to hear from you!*